



CITY OF SAN RAMON

2222 CAMINO RAMON
SAN RAMON, CALIFORNIA 94583
PHONE: (925) 973-2500
WEB SITE: www.sanramon.ca.gov

September 15, 2010

Bruce H. Wolfe, Executive Officer
California Regional Water Quality Control Board
San Francisco Bay Region
1515 Clay Street, Suite 1400
Oakland, CA 94612


Ms. Pamela Creedon, Executive Officer
California Regional Water Quality Control Board
Central Valley Region
11020 Sun Center Drive, #200
Rancho Cordova, CA 95670-6114

Dear Mr. Wolfe and Ms. Creedon:

Enclosed is the 2009 - 2010 Annual Report for the City of San Ramon, which is required by and in accordance with Provision C.16 in National Pollutant Discharge Elimination System (NPDES) Permit Number CAS612008 issued by the San Francisco Bay Regional Water Quality Control Board and/or by Provision D.5 in NPDES Permit Number CA0083313 issued by the Central Valley Regional Water Quality Control Board.

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Sincerely,


Herb Moniz
City Manager

FY 2009-2010 Annual Report
Permittee Name: City of San Ramon

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Section 1 – Permittee Information

Background Information					
Permittee Name:	City of San Ramon				
Population:	62,625				
NPDES Permit No.:	CAS612008 (San Francisco Bay Permit)				
Order Number:	R2-2009-0074 (San Francisco Bay Permit)				
Reporting Time Period (month/year):	July 1, 2009 through June 30, 2010				
Name of the Responsible Authority:	Herb Moniz			Title:	City Manager
Mailing Address:	2228 Camino Ramon				
City:	San Ramon	Zip Code:	94583	County:	Contra Costa
Telephone Number:	925-973-2530		Fax Number:	925-866-1436	
E-mail Address:	citymanager@sanramon.ca.gov				
Name of the Designated Stormwater Management Program Contact (if different from above):	Steven Spedowfski		Title:	Senior Analyst	
Department:	Engineering				
Mailing Address:	3180 Crow Canyon Place, Suite 140				
City:	San Ramon	Zip Code:	94583	County:	Contra Costa
Telephone Number:	925-973-2653		Fax Number:	925-866-6173	
E-mail Address:	spedowfski@sanramon.ca.gov				

Section 2 - Provision C.2 Reporting Municipal Operations

Program Highlights and Evaluation

Highlight/summarize activities for reporting year:

Summary: (See the Fiscal Year 2009 – 2010 Group Program Annual Report for a summary of activities conducted countywide and regionally on our behalf.) The City's municipal maintenance program has successfully accomplished its most important goal of efficiently removing pollutants through routine maintenance practices. This is primarily accomplished through the City's street sweeping program, and its first-rate storm drain maintenance program. The City's primary focus is to identify new ways to prevent or minimize discharges to storm drains and watercourses from City facilities, including the City's parks, corporation yard and public roadway system.

C.2.a. ► Street and Road Repair and Maintenance

Place an **X** in the boxes next to implemented BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type **NA** in the box. If one or more of these BMPs were not adequately implemented during the reporting fiscal year then indicate so and provide explanation in the comments section below:

X	Control of debris and waste materials during road and parking lot installation, repaving or repair maintenance activities from polluting stormwater
X	Control of concrete slurry and wastewater, asphalt, pavement cutting, and other street and road maintenance materials and wastewater from discharging to storm drains from work sites
X	Sweeping and/or vacuuming and other dry methods to remove debris, concrete, or sediment residues from work sites upon completion of work

Comments: Pavement projects are generally contracted out by the City of San Ramon. Contractors are required to provide a suitable Stormwater Pollution Prevention Plan for each specific road repair project. City staff reviews these plans to make sure they have suitable BMPs for asphalt and concrete removal, saw cutting, and various other related pavement repairs.

C.2.b. ► Sidewalk/Plaza Maintenance and Pavement Washing

Place an **X** in the boxes next to implemented BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type **NA** in the box. If one or more of these BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:

X	Control of wash water from pavement washing, mobile cleaning, pressure wash operations at parking lots, garages, trash areas, gas station fueling areas, and sidewalk and plaza cleaning activities from polluting stormwater
X	Implementation of the BASMAA Mobile Surface Cleaner Program BMPs
Comments:	

C.2.c. ► Bridge and Structure Maintenance and Graffiti Removal

Place an **X** in the boxes next to implemented BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type **NA** in the box. If one or more of these BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:

NA	Control of discharges from bridge and structural maintenance activities directly over water or into storm drains
X	Control of discharges from graffiti removal activities
X	Proper disposal for wastes generated from bridge and structure maintenance and graffiti removal activities
X	Implementation of the BASMAA Mobile Surface Cleaner Program BMPs for graffiti removal
Comments: The City's graffiti abatement practices have not changed significantly over the past few years. Our graffiti removal program remains very aggressive. The City's goal is to remove graffiti as soon as it appears. Graffiti removal is an in-house program. Because of this, staff is trained on a number of general BMPs, including those specific to this task. For example, staff typically does not use water, opting for chemical removal or painting over graffiti. The City typically removes graffiti on public property within 24 hours. Graffiti on private property is the responsibility of the property owner.	

C.2.d. ► Stormwater Pump Stations

Does your municipality own stormwater pump stations: ☐ Yes ☒ No

If your answer is **No** then skip to **C.2.e.**

(For FY 10-11 Annual Report only) Complete the following table for dry weather DO monitoring and inspection data for pump stations¹ (add more rows for additional pump stations):

Pump Station Name and Location	First inspection Dry Weather DO Data		Second inspection Dry Weather DO Data	
	Date	mg/L	Date	mg/L

(For FY 10-11 Annual Report only) Summarize corrective actions as needed for DO monitoring at or below 3 mg/L. Attach inspection records of additional DO monitoring for corrective actions:

Summary:

Attachments:

(For FY 10-11 Annual Report only) Complete the following table for wet weather inspection data for pump stations (add more rows for additional pump stations):

Pump Station Name and Location	Date (2x/year required)	Presence of Trash (Cubic Yards)	Presence of Odor (Yes or No)	Presence of Color (Yes or No)	Presence of Turbidity (Yes or No)	Presence of Floating Hydrocarbons (Yes or No)

¹ Pump stations that pump stormwater into stormwater collection systems or infiltrate into a dry creek immediately downstream are exempt from DO monitoring.

C.2.e. ► Rural Public Works Construction and Maintenance			
Does your municipality own/maintain rural ² roads:		<input type="checkbox"/>	Yes
		<input checked="" type="checkbox"/>	No
If your answer is No then skip to C.2.f.			
Place an X in the boxes next to implemented BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type NA in the box. If one or more of the BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:			
<input type="checkbox"/>	Control of road-related erosion and sediment transport from road design, construction, maintenance, and repairs in rural areas		
<input type="checkbox"/>	Identification and prioritization of rural road maintenance based on soil erosion potential, slope steepness, and stream habitat resources		
<input type="checkbox"/>	No impact to creek functions including migratory fish passage during construction of roads and culverts		
<input type="checkbox"/>	Inspection of rural roads for structural integrity and prevention of impact on water quality		
<input type="checkbox"/>	Maintenance of rural roads adjacent to streams and riparian habitat to reduce erosion, replace damaging shotgun culverts and excessive erosion		
<input type="checkbox"/>	Re-grading of unpaved rural roads to slope outward where consistent with road engineering safety standards, and installation of water bars as appropriate		
<input type="checkbox"/>	Inclusion of measures to reduce erosion, provide fish passage, and maintain natural stream geomorphology when replacing culverts or design of new culverts or bridge crossings		
Comments including listing increased maintenance in priority areas:			

² Rural means any watershed or portion thereof that is developed with large lot home-sites, such as one acre or larger, or with primarily agricultural, grazing or open space uses.

C.2.f. ► Corporation Yard BMP Implementation			
Place an X in the boxes below that apply to your corporation yard(s):			
<input type="checkbox"/>	We do not have a corporation yard		
<input type="checkbox"/>	Our corporation yard is a filed NOI facility and regulated by the California State Industrial Stormwater NPDES General Permit		
<input checked="" type="checkbox"/>	We certify that we have a current Stormwater Pollution Prevention Plan (SWPPP) for the Corporation Yard(s)		
Place an X in the boxes below next to implemented SWPPP BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type NA in the box. If one or more of the BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:			
<input checked="" type="checkbox"/>	Control of pollutant discharges to storm drains such as wash waters from cleaning vehicles and equipment		
<input checked="" type="checkbox"/>	Routine inspection prior to the rainy seasons of corporation yard(s) to ensure non-stormwater discharges have not entered the storm drain system		
<input checked="" type="checkbox"/>	Containment of all vehicle and equipment wash areas through plumbing to sanitary or another collection method		
<input checked="" type="checkbox"/>	Use of dry cleanup methods when cleaning debris and spills from corporation yard(s) or collection of all wash water and disposing of wash water to sanitary or other location where it does not impact surface or groundwater when wet cleanup methods are used		
<input checked="" type="checkbox"/>	Cover and/or berm outdoor storage areas containing waste pollutants		
Comments: The City has an existing SWPPP for using BMPs at the City Service Center. The SWPPP for the City Service Center identifies potential sources of pollutants, and BMPs for minimizing their impact on water quality. These BMPs include requirements for annual facility inspections, washing vehicles and equipment procedures, pollution prevention practices for the fuel dispensing area, and chemical storage and disposal protocols and general good housekeeping procedure. San Ramon Corporation yard employees are included in an on-going training program. Safety issues are discussed regularly. These information exchanges occur on a weekly basis with staff at regularly held meetings. San Ramon employees also follow a plan for spill prevention and response. The written plan details prevention procedures involving the proper handling of materials and waste and response procedures involving the proper handling of materials and waste and response procedures for the clean-up and disposal of spills.			
If you have a corporation yard(s) that is not an NOI facility, complete the following table for inspection results for your corporation yard(s) or attach a summary including the following information:			
Corporation Yard Name	Inspection Date (1x/year required)	Inspection Findings/Results	Follow-up Actions
San Ramon Service Center	04/07/2009	No violations found.	none

Section 3 - Provision C.3 Reporting New Development and Redevelopment

**C.3.a. ► New Development and Redevelopment Performance
Standard Implementation Summary Report**

(For FY 10-11 Annual Report only) Provide a brief summary of the methods of implementation of Provisions C.3.a.i.(1)-(8).

Summary: N/A

C.3.b. ► Green Streets Status Report

(All projects to be completed by December 1, 2014)

On an annual basis (if applicable), report on the status of any pilot green street projects within your jurisdiction. For each completed project, report the capital costs, operation and maintenance costs, legal and procedural arrangements in place to address operation and maintenance and its associated costs, and the sustainable landscape measures incorporated in the project including, if relevant, the score from the Bay-Friendly Landscape Scorecard.

Summary: N/A

C.3.b.v.(1) ► Regulated Projects Reporting Table

Fill in attached table **C.3.b.v.(1)** or attach your own table including the same information

C.3.h.iv. ► Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

(1) Fill in attached table **C.3.h.iv.(1)** or attach your own table including the same information

(2) On an annual basis, provide a discussion of the inspection findings for the year and any common problems encountered with various types of treatment systems and/or HM controls. This discussion should include a general comparison to the inspection findings from the previous year.

Summary: Our annual inspections continue to find no problems with the various types of HM/treatment systems installed. What we commonly find is that the treatment devices continually exceed the design specifications relating to frequency of maintenance vs. the amount of solid materials actually collected. A typical recommendation of a bi-annual debris removal is usually necessary only once per year. The lower level of debris collected can be attributed to the City's aggressive trash collection activities.

(3) On an annual basis, provide a discussion of the effectiveness of the O&M Program and any proposed changes to improve the O&M Program (e.g., changes in prioritization plan or frequency of O&M inspections, other changes to improve effectiveness program).

Summary: The O&M program has been very effective. However, there is one concern. The monitoring of privately owned/maintained devices may require additional follow up from the City due to employee turnover. Currently, there are very few devices privately owned within the City. When a request was made from one of the owners, we found that the previous employee did not leave instructions to the current employee in charge of O&M for the facility. We had to contact the current employee and provide background on the device and guidance on annual maintenance. This may become problematic when more private devices are installed.

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 1) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Project Location ³ , Street Address	Name of Developer	Project Phase No. ⁴	Project Type & Description ⁵	Project Watershed ⁶	Total Site Area (Acres)	Total Area of Land Disturbed (Acres)	Total New and/or Replaced Impervious Surface Area ⁷ (ft ²)	Total Pre- Project Impervious Surface Area ⁸ (ft ²)	Total Post- Project Impervious Surface Area ⁹ (ft ²)
Private Projects										
Trumark Medical	12700 Alcosta Blvd.	Trumark Commercial	NA	New Medical Facility (46,000 sf building)	Upper Alameda Creek	2.60	2.60	81,349	0	81,349
San Ramon Kingdom Hall	19453 San Ramon Valley Blvd.	Jehovah's Witnesses	NA	New Religious Facility (5,000 sf building)	Upper Alameda Creek	1.16	1.16	27,911	0	27,911
Chevron Gas Station Car Wash & Remodel	2860 Crow Canyon Rd.	Chevron USA	NA	Remodel existing gas station and new car wash facility	Walnut Creek	1.00	0.27	364 (new), 11,352 (replaced)	30,965	31,329
Public Projects										
N/A										

³ Include cross streets.

⁴ If a project is being constructed in phases, use a separate row entry for each phase.

⁵ Project Type is the type of development (i.e., new and/or redevelopment). Example descriptions of development are: 5-story office building, residential with 160 single-family homes with five 4-story buildings to contain 200 condominiums, 100 unit 2-story shopping mall, mixed use retail and residential development (apartments), industrial warehouse.

⁶ State the watershed(s) that the Regulated Project drains to. Optional but recommended: Also state the downstream watershed(s).

⁷ State both the total new impervious surface area and the total replaced impervious surface area, as applicable.

⁸ For redevelopment projects, state the pre-project impervious surface area.

⁹ For redevelopment projects, state the post-project impervious surface area.

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Status of Project ¹⁰	Source Control Measures ¹¹	Site Design Measures ¹²	Treatment Systems Approved ¹³	Operation & Maintenance Responsibility Mechanism ¹⁴	Hydraulic Sizing Criteria ¹⁵	Alternative Compliance Measures ^{16/17}	Alternative Certification ¹⁸	HM Controls ^{19/20}
Private Projects									
Trumark Medical	Planning Commission approval – 3/2/10	Storm Drain Inlet Stenciling	NA	Contech Stormwater Filtration Unit	O&M Agreement with private land owner	Flow Control	NA	NA	Contech Stormwater Filtration Unit designed to accept 0.2 in/hr of runoff
San Ramon Kingdom Hall	Planning Commission approval – 3/5/09 Construction	Storm Drain Inlet Stenciling	Pervious pavers	Bioretention Facility	O&M Agreement with private land owner	Treatment and Flow Control	NA	NA	Bioretention Facility
Chevron Gas Station Car Wash & Remodel	Planning Commission approval – 10/7/08 Project completed 10/29/09	Storm Drain Inlet Stenciling	Conserve existing landscape	Contech Stormwater Filtration Unit	O&M Agreement with private land owner	Flow Control	NA	NA	Contech Stormwater Filtration Unit designed to accept 0.2 in/hr of runoff

¹⁰ For private projects, state project application submittal date; application deemed complete date; and, final discretionary approval date. For public projects, state plans and specifications approval date.

¹¹ List source control measures approved for the project. Examples include: properly designed trash storage areas; storm drain stenciling or signage; efficient landscape irrigation systems; etc.

¹² List site design measures approved for the project. Examples include: minimize impervious surfaces; conserve natural areas, including existing trees or other vegetation, and soils; construct sidewalks, walkways, and/or patios with permeable surfaces, etc.

¹³ List all approved stormwater treatment system(s) to be installed onsite or at a joint stormwater treatment facility (e.g., flow through planter, bioretention facility, infiltration basin, etc.).

¹⁴ List the legal mechanism(s) (e.g., O&M agreement with private landowner; O&M agreement with homeowners' association; O&M by public entity, etc...) that have been or will be used to assign responsibility for the maintenance of the post-construction stormwater treatment systems.

¹⁵ See Provision C.3.d. "Numeric Sizing Criteria for Stormwater Treatment Systems" for list of hydraulic sizing design criteria (i.e., 1.a., 1.b., 2.a., 2.b., 2.c., or 3)

¹⁶ For Alternative Compliance at an offsite location in accordance with Provision C.3.e.i.(1), on a separate page, give a discussion of the alternative compliance site including the information specified in Provision C.3.b.v.(1)(m)(i) for the offsite project.

¹⁷ For Alternative Compliance by paying in-lieu fees in accordance with Provision C.3.e.i.(2), on a separate page, provide the information specified in Provision C.3.b.v.(1)(m)(ii) for the Regional Project.

¹⁸ Note whether a third party was used to certify the project design complies with Provision C.3.d.

¹⁹ If HM control is not required, state why not.

²⁰ If HM control is required, state control method used (e.g., method to design and size device(s) or method(s) used to meet the HM Standard, and description of device(s) or method(s) used, such as detention basin(s), bioretention unit(s), regional detention basin, or in-stream control).

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Status of Project ¹⁰	Source Control Measures ¹¹	Site Design Measures ¹²	Treatment Systems Approved ¹³	Operation & Maintenance Responsibility Mechanism ¹⁴	Hydraulic Sizing Criteria ¹⁵	Alternative Compliance Measures ^{16/17}	Alternative Certification ¹⁸	HM Controls ^{19/20}
Public Projects									
N/A									

C.3.h.iv. ► Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

Fill in table below or attach your own table including the same information.							
Facility/Site Inspected and Location	Party Responsible ²¹ For Maintenance	Date of Inspection	Type of Inspection ²²	Type of Treatment/HM Control(s) Inspected ²³	Inspection Findings or Results ²⁴	Enforcement Action Taken ²⁵	Comments
Lauderhill Vortech Units	City of San Ramon	3/22/10	Routine	Vault Units x3	Proper installation and O&M	None	
Henry Ranch Development	City of san Ramon	4/7/10	Routine	Vault Unit	Proper installation and O&M	None	

²¹ State the responsible operator for installed stormwater treatment systems and HM controls.

²² State the type of inspection (e.g., annual, follow-up, spot, etc.).

²³ State the type(s) of treatment systems inspected (e.g., bioretention facility, flow-through planter, infiltration basin, etc...) and the type(s) of HM controls inspected, and indicate whether the treatment system is an onsite, joint, or offsite system.

²⁴ State the inspection findings or results (e.g., proper installation, improper installation, proper O&M, immediate maintenance needed, etc.).

²⁵ State the enforcement action(s) taken, if any, as appropriate and consistent with your municipality's Enforcement Response Plan.

Section 4 – Provision C.4 Industrial and Commercial Site Controls

C.4.a.ii ► Legal Authority

(For FY 09-10 Annual Report only) Do you have adequate legal authority to obtain effective stormwater pollutant control on industrial sites?

☒ Yes ☐ No

If **No**, explain:

C.4.c.ii.(5) ► Enforcement Response Plan

(For FY 09-10 Annual Report only) Have you developed and implemented an Enforcement Response Plan by April 1, 2010?

☒ Yes ☐ No

If **No**, explain:

Program Highlights

Provide background information, highlights, trends, etc. For FY 09-10 Annual Report, describe steps taken to revise your program to meet new data tracking and reporting requirements.

(See the Fiscal Year 2009 – 2010 Group Program Annual Report for a summary of highlights and activities conducted countywide and regionally on our behalf.) San Ramon participates in the group commercial and industrial inspection plan provided by Central Contra Costa Sanitation District. We continue to coordinate with Central San to prioritize high risk businesses such as restaurants and vehicle maintenance facilities. Our existing data tracking and reporting practices meet the requirements of the MRP.

C.4.b.i. ► Business Inspection Plan

(For FY 09-10 Annual Report only) Do you have a Business Inspection Plan?

☒ Yes ☐ No

If **No**, explain:

C.4.b.iii.(1) ► Potential Facilities List

List below or attach your list of industrial and commercial facilities in your Inspection Plan to inspect that could reasonably be considered to cause or contribute to pollution of stormwater runoff.

<p>Merrill Gardens, Crown Billiards, Cooks Collision, D and S Body Shop, Inc., Mendelson Autobody, Inc., Enterprise Rent-A-Car, C.J. Cox Car Wash (at Shell Station), Gold Coin Car Wash, San Ramon Body & Detail, Sponges Car Wash, Patrick David's Restaurant and Catering, AT&T Regional Corporate Facilities, California Marble and Stone, Crow Canyon Cinema, Engeo Inc, Golden Skate, Liquor and Food, Northern California Laborer's Training Center, RE/MAX Accord Real Estate, San Ramon Valley Conference Center (PG&E Facility), Shampooches, Signs by Tom, Sunset Development Service Center, The Hop Yard, TTI MEDICAL, Paradigm Concrete & Construction, Bollinger Cleaner, Country Club Cleaners, Crow Canyon Dry Cleaners, Elaine's Cleaners,</p>	<p>Green Valley Cleaners, Imperial Cleaners, Market Place Cleaners, Nob Hill Cleaners, Park Avenue Cleaners, Vonnie's Dry Cleaners, San Ramon Valley Unified School District Corp Yard, Budget Rent a Car Corporation, Roadrunner Quick Sort Mailing Services, San Ramon Valley Self Storage and U-Haul Trucks, United Parcel Service, 360 Gourmet Burritos, Applebee's, Bagel Street Café, Baja Fresh Mexican Grill, Basant, Baskin Robbins Ice Cream, Best Donuts, Border's Espresso Café, Brass Door Restaurant, Buon Appetito Café & Catering, Burger King #4155, Cactus Café, Cactus Café II, Café Tandoor, Canyon View, Carl's Jr Restaurant, Chada Thai Cuisine, Chevy's, Chili's Grill & Bar,</p>	<p>China Delights, China Villa, Chipotle, City of D'Lights, Cold Stone Creamery, Dainty Donuts, Dairy Queen, Daphne's Greek Café, Diablo Deli, Digby's Donuts, Domino's Pizza, Ensembles, Erik's Deli Café, EUROPEAN DELI, Extreme Pita, Extreme Pizza, Food Service Technology Center, Giuseppe's Pasta, Ha's, Has Beans Coffee & Teas, Hong Kong Delight, Hot Dogs & More, Hung's Kitchen, Imperial Delight, In-N-Out Burger, Izzy's Steaks & Chops, Jamba Juice, Katy's Korner, Kentucky Fried Chicken, Kilohana Grill, King Palace Chinese Food, Levy's Bagels & Co.,</p>
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C.4 – Industrial and Commercial Site Controls

Little Madfish,
Los Panchos,
Madras Indian Groceries,
Marie Callender's,
Max's Dinner of San Ramon,
McDonald's,
McDonald's,
Mexxi's Taqueria,
Miraku Japanese Restaurant,
Mr. Pickle's,
Mykonos Mediterranean Grill,
Nation's Giant Hamburger,
New China Restaurant,
New York Pizza,
Orient Express,
Papa Murphy's Pizza Unit,
Papaya grill,
Pasta Pomodoro,
Pasta Primavera,
Pavlo's Pizza & Pasta,
Pearl Garden Chinese Restaurant,
Peet's Coffee & Tea,
Peet's Coffee and Tea,
Pho Monsoon,
Pizza Hut,
Quiznos,
Rancho Grande Taqueria,
Rice Garden,
Round Table Pizza,
Round Table Pizza,
Round Table Pizza,
Ruggie's Restaurant,
Sachi Suchi,
Saigon Noodles,
Sakura Japanese Cuisine,

Saladz n' More,
San Ramon Royal Vista Golf Course
Restaurant,
Savouries & Sweets,
Sergios Trattoria,
Shboom,
Shiraz Restaurant,
Starbucks,
Starbucks Coffee,
Starbucks Coffee #5279,
Starbucks Coffee Company,
Stephens Pasta Café,
Subway,
Subway,
Subway Sandwiches,
Subway Sandwiches,
Subway Sandwiches & Salads,
Sushi House,
Taco Bell #16130,
Taco Bell Express #5227,
Thai Café,
The Cheese Steak Shop, Inc.,
The Dog Out,
The Outpost Casino,
Three Brothers From China,
Thyme to Eat,
Togo's Eatery,
Uncle Yu's Szechuan,
Windmill Farms,
Yanagi Too,
Yogurtland,
Z Pizza,
Zachary's Pizza,
Alcosta Chevron,
Bedrock Gas Station,

Chevron,
Crow Canyon (San Ramon) Shell,
San Ramon 76 Gas Station,
San Ramon Chevron Gas station,
San Ramon Food, Gas & Liquor,
San Ramon Gas,
San Ramon Shell,
Valero Service Station,
Bridges Golf Club,
Canyon Lakes Golf Course,
Albertsons,
Bahar International Food,
Lucky,
Nob Hill Food,
Safeway,
Safeway Food & Drug,
Whole Foods Supermarket,
Advanced Laser & Skin Care Center,
Diablo Valley Ear, Nose and Throat Clinic,
San Ramon Valley Primary Care Medical
Group, Inc.,
Scientific Image,
Extended Stay America,
Hotel Sierra,
San Ramon Marriott Hotel,
Bio-Rad Laboratories,
Chevron Texaco Business & Real Estate
Services,
Ecolab,
ODYSSEY THERA,
Physical Sciences, Inc.,
Reproductive Science Center of the SF
Bay Area,
ENDOSCOPIC TECHNOLOGIES,
Giga-tronics,

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C.4 – Industrial and Commercial Site Controls

Golnazar Gourmet Ice Cream,
Martone Radio Technology,
San Ramon Dental Laboratory,
Jay Vee Liquors & Market,
Devil Mountain Wholesale Nursery,
BioGenex,
Ising's Culligan Water Systems,
San Ramon Regional Medical Ctr,
BSM Construction,
Castle Management,
Crow Canyon Office Park,
Legacy Plaza,
Reflections Condominiums,
Regency Centers,
AT & T Mobility,
Bollinger Nail Salon,
Radio Shack,
Rite Aide,
Target Greatland,
Total Sports,
Wax Center,
Gill Smog Check Test Only,
1 San Ramon SMOG,
A-1 Auto Repair of Danville,
AAMCO Transmissions,
Ace Auto Repair & Tire,
Adolph's Autohaus,
Advanced Auto Electric,
All Automotive of San Ramon,
America's Tire,
Auto Tech,
Autowerks European,
Big O Tires, Inc. #108,

Clear Blue Test Only Smog Station,
D & K Service,
D and D Automotive,
Diablo Auto Care,
Diablo Motors,
Discount Smog Check Center,
E Lease Returns.com,
Elite Motors,
European Autotech,
German Auto Care, Inc.,
German Motors,
Golden State Transport and Specialty
Vehicles,
Import Doctors,
Jiffy Lube #1403,
Lease Liquidations,
Oil Changer #612,
Pioneer Auto Service,
Premier Auto Service,
San Ramon Automotive,
San Ramon Boat Center, Inc.,
San Ramon City Service Center,
San Ramon Motors,
San Ramon Service Outlet,
San Ramon Tow & Repair,
San Ramon Valley Import Center,
Smog King,
Toyota Motor Sales,
US Automotive Center,
Walt's Danville Service,
Wheel Works,
Woodards Auto Repair,

C.4.b.iii.(2) ► Facilities Scheduled for Inspection

List below or attach your list of facilities scheduled for inspection during the current fiscal year.

Bridges Golf Club
 C.J. Cox Car Wash (at Shell Station)
 Gill Smog Check Test Only
 Peet's Coffee and Tea
 San Ramon Royal Vista Golf Course
 Sunset Development Service Center
 Crown Billiards
 Endoscopic Technologies
 Liquor and Food
 Merrill Gardens
 San Ramon Dental Laboratory
 Shboom
 Diablo Deli
 Pioneer Auto Service
 San Ramon Automotive
 Starbucks Coffee Company
 Diablo Motors
 Walt's Danville Service
 San Ramon Body & Detail
 Mendelson Autobody, Inc.
 Papa Murphy's Pizza Unit
 Savouries & Sweets
 San Ramon Royal Vista Golf Course
 Restaurant
 Border's Espresso Café
 Buon Appetito Café & Catering
 Round Table Pizza
 In-N-Out Burger
 Cactus Café II
 Mexxi's Taqueria

China Delights
 Shiraz Restaurant
 Rice Garden
 Pasta Primavera
 Sachi Suchi
 Taco Bell #16130
 Pizza Hut
 Auto Tech
 Sponges Car Wash
 Windmill Farms
 Brass Door Restaurant
 San Ramon Food, Gas & Liquor
 Domino's Pizza
 Cactus Café
 Carl's Jr Restaurant
 Café Tandoor
 Country Club Cleaners
 Izzy's Steaks & Chops
 Patrick David's Restaurant and Catering
 Regency Centers
 Round Table Pizza
 Ruggie's Restaurant
 Starbucks
 Thai Café
 Total Sports
 BioGenex
 Ising's Culligan Water Systems
 San Ramon Regional Medical Ctr

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C.4.c.iii.(1) ► Facility Inspections

Fill out the following table or attach a summary of the following information.

	Number	Percent
Number of businesses inspected (if known)	44	
Total number of inspections conducted	58	
Violations issued (excluding verbal warnings)	9	
Sites inspected in violation	9	
Violations ¹ resolved within 10 working days or otherwise deemed resolved in a longer but still timely manner	9	

¹ Total number of violations equals the number of initial enforcement actions (i.e., one violation issued for several problems during an inspection at a site). It does not equal the total number of enforcement actions because one violation issued at a site may have a second enforcement action for the same violation at the next inspection if it is not corrected.

C.4.c.iii.(2) ► Frequency and Types/Categories of Violations Observed

Fill out the following table or attach a summary of the following information.

Type/Category of Violations Observed	Number of Violations
Actual discharge (e.g. non-stormwater discharge)	0
Potential discharge (e.g. BMPs not in place or ineffective)	9

C.4.c.iii.(2) ► Frequency and Type of Enforcement Conducted

Fill out the following table or attach a summary of the following information.

	Enforcement Action (as listed in ERP) ¹	Number of Enforcement Actions Taken	% of Enforcement Actions Taken ²
Level 1		6	66.67%
Level 2		3	33.33%
Level 3		0	
Level 4		0	
Total		9	

Notes:

¹ Agencies to list specific enforcement actions as defined in their ERPs.

² Percentage calculated as number of each type of enforcement action divided by the total number of enforcement actions.

C.4.c.iii.(3) ► Types of Violations Noted by Business Category

Fill out the following table or attach a summary of the following information.

Business Category ¹	Actual Discharge Violations	Potential Discharge Violations
Restaurant	0	9

Notes:

¹ List your Program's standard business categories.

C.4.c.iii.(4) ► Non-Filers

List below or attach a list of the facilities required to have coverage under the Industrial General Permit but have not filed for coverage:

N/A

C.4.d.iii ► Staff Training Summary				
Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
CWEA P3S Conference	3/1-3/10	General inspector training, update to laws and regulations, stormwater BMPs	2	22%
Environmental Enforcement Training	8/6/09	Enforcement procedures, rules of evidence	5	56%
CWEA Northern Regional Training Conference	9/16-19/09	General inspector training, update to laws and regulations, stormwater BMPs	1	11%
NACWA Annual Pretreatment and Pollution Prevention Workshop	5/19-21/10	Program management, update to laws and regulations, investigating illicit discharges/sources; stormwater BMPs	1	11%
CWEA Annual	4/21-23/10	General inspector training, update to laws and regulations, stormwater infrastructure/LID; stormwater BMPs	1	11%

Section 5 – Provision C.5 Illicit Discharge Detection and Elimination

C.5.a.ii ► Legal Authority

(For FY 09-10 Annual Report only) Do you have adequate legal authority to prohibit and control illicit discharges and escalate stricter enforcement to achieve expedient compliance?

☒ X

Yes

☐ No

If **No**, explain:

C.5.b.ii.(4) ► Enforcement Response Plan

(For FY 09-10 Annual Report only) Have you developed and implemented an Enforcement Response Plan by April 1, 2010?

☒ X

Yes

☐ No

If **No**, explain: The City has developed and implemented an ERP utilizing the Contra Costa Clean Water Program draft ERP, however we are in the process of revising the plan to incorporate scenarios the City has encountered, and as specific situations arise.

Program Highlights

Provide background information, highlights, trends, etc. For FY 09-10 Annual Report, describe steps taken to revise your program to meet new data tracking and reporting requirements.

(See the Fiscal Year 2009 – 2010 Group Program Annual Report for a summary of highlights and activities conducted countywide and regionally on our behalf.) Little revision necessary due to previously implemented Government Outreach system used for complaint tracking from the public. We continue to implement a goal of removing debris and spills within a 24 hour period of being reported.

C.5.c.iii ► Complaint and Spill Response Phone Number and Spill Contact List

List below or attach your complaint and spill response phone number and spill contact list.

Contact	Description	Phone Number
Steven Spedowski	Local Stormwater Compliant/Reporting	925-973-2670
Contra Costa Clean Water Program	Regional Reporting Line	1-800-NO-DUMPING

C.5.d.iii ► Evaluation of Mobile Business Program

Describe implementation of minimum standards and BMPs for mobile businesses and your enforcement strategy. This may include participation in the BASMAA Mobile Surface Cleaners regional program or local activities.

Description: The City distributes educational information developed by BASMAA to mobile surface cleaners whenever possible. Due to the nature of the business (mobile) it is often very difficult to reach the businesses. Also, many of the surface cleaning companies operate during late night/early morning hours. The City has evaluated a pilot program conducted by Walnut Creek to conduct late night inspections and plans to conduct a future pilot study as staffing becomes available.

C.5.e.iii ► Evaluation of Collection System Screening Program

Provide a summary or attach a summary of your collection screening program, a summary of problems found during collection system screening and any changes to the screening program this FY.

Description: There are no changes to our collection screening program for this FY. Our program consists of several Public Services employees monitoring key collection points on a weekly basis, more frequent if necessary. Monitoring also occurs in conjunction with out flood control monitoring activities during the rainy season. Public Services staff also conducts weekly City beautification activities that include trash removal from local creeks if necessary.

C.5.f.iii.(1), (2), (3) ► Spill and Discharge Complaint Tracking

Spill and Discharge Complaint Tracking (fill out the following table or include an attachment of the following information)

	Number	Percentage
Discharges reported (C.5.f.iii.(1))	25	
Discharges reaching storm drains and/or receiving waters (C.5.f.iii.(2))	3	12%
Discharges resolved in a timely manner (C.5.f.iii.(3))	25	

C.5.f.iii.(4) ► Summary of major types of discharges and complaints

Provide a narrative or attach a table and/or graph.

See attached table.

Section 6 – Provision C.6 Construction Site Controls

C.6.a.iii ► Legal Authority

(For FY 09-10 Annual Report only) Is your agency's legal authority adequate for C.6 compliance?

☒ **X** **Yes** ☐ **No**

If **No**, explain:

C.6.b.ii.(3) ► Enforcement Response Plan

(For FY 09-10 Annual Report only) Was your Enforcement Response Plan developed and implemented by April 1, 2010?

☒ **X** **Yes** ☐ **No**

If **No**, explain: The City has developed and implemented an ERP utilizing the Contra Costa Clean Water Program draft ERP, however we are in the process of revising the plan to incorporate scenarios the City has encountered, and as specific situations arise.

C.6.e.iii.1.a, b, c ► Site/Inspection Totals

Number of sites disturbing < 1 acre of soil requiring storm water runoff quality inspection (i.e. High Priority) (C.6.e.iii.1.a)	Number of sites disturbing ≥ 1 acre of soil (C.6.e.iii.1.b)	Total number of storm water runoff quality inspections conducted (C.6.e.iii.1.c)
0	1	

C.6.e.iii.1.d ► Construction Activities Storm Water Violations		
BMP Category	Number of Violations¹	% of Total Violations²
Erosion Control	0	
Run-on and Run-off Control	0	
Sediment Control	0	
Active Treatment Systems	0	
Good Site Management	0	
Non Stormwater Management	0	
Total	0	100%

Notes:

¹Count one violation in a category for each site and inspection regardless of how many violations/problems occurred in the BMP category.

²Percentage calculated as number of violations in each category divided by total number of violations in all six categories.

C.6.e.iii.1.e ► Construction related storm water enforcement actions			
	Enforcement Action (as listed in ERP)¹	Number Enforcement Actions Taken	% Enforcement Actions Taken²
Level 1		0	
Level 2		0	
Level 3		0	
Level 4		0	
Total		0	100%

Notes:

¹Agencies should list the specific enforcement actions as defined in their ERPs.

²Percentage calculated as number of each type of enforcement action divided by the total number of enforcement actions.

C.6.e.iii.1.f, g ► Illicit Discharges	
	Number
Number of illicit discharges, actual and those inferred through evidence (C.6.e.iii.1.f)	0
Number of sites with discharges, actual and those inferred through evidence (C.6.e.iii.1.g)	0

C.6.e.iii.1.h, i ► Violation Correction Times		
	Number	Percent
Violations fully corrected within 10 business days after violations are discovered or otherwise considered corrected in a timely period (C.6.e.iii.1.h)		% ²
Violations not fully corrected within 30 days after violations are discovered (C.6.e.iii.1.i)		% ³
Total number of violations for the reporting year ¹	0	100%

Notes:

¹Total number of violations equals the number of initial enforcement actions (i.e., one violation issued for several problems during an inspection at a site). It does not equal the total number of enforcement actions because one violation issued at a site may have a second enforcement action for the same violation at the next inspection if it is not corrected.

²Calculated as number of violations fully corrected in a timely period after the violations are discovered divided by the total number of violations for the reporting year.

³Calculated as number of violations not fully corrected within 30 days after the violations are discovered divided by the total number of violations for the reporting year.

C.6.e.iii.(2) ► Evaluation of Inspection Data
Describe your evaluation of the tracking data and data summaries and provide information on the evaluation results (e.g., data trends, typical BMP performance issues, comparisons to previous years, etc.).
Description: There were no construction violations for FY 09/10; therefore, no data to report or comment on. See evaluation and inspection program effectiveness comments below.

C.6.e.iii.(2) ► Evaluation of Inspection Program Effectiveness
Describe what appear to be your program's strengths and weaknesses, and identify needed improvements, including education and outreach.
Description: The strength of the City of San Ramon construction program is the experience of our inspectors coupled with the frequency of site visits to construction sites in the City. Our inspectors visit construction sites typically once per construction day. On some projects, inspectors are there during all construction hours. Typically, potential stormwater violations are corrected before they become actual violations.

C.6.f ► Staff Training Summary				
Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
Contra Costa Construction Stormwater Management Compliance Workshop	March 18, 2010	1. Municipal Regional Permit – What You Need to Know 2. Understanding the New State General Construction Permit 3. Regional Board Construction Inspection Program 4. SWPPPs, State and Municipal Requirements, Compliance 5. Sediment, Erosion Control and Construction Site Pollution Prevention 6. Design & Construction of Post-Construction Low Impact Development Stormwater Facilities – Lessons Learned	4 total staff	25% of inspection staff

Section 7 – Provision C.7. Public Information and Outreach

C.7.b.ii.1 ► Advertising Campaign

Summarize advertising efforts. Include details such as messages, creative developed, and outreach media used. The detailed advertising report may be included as an attachment. If advertising is being done by participation in a countywide or regional program, refer to the separate countywide or regional Annual Report.

Summary: (See the Fiscal Year 2009 – 2010 Group Program Annual Report for a summary of advertising efforts conducted countywide and regionally on our behalf.)

C.7.b.iii.1 ► Pre-Campaign Survey

(For the FY 10-11 Annual Report only) Summarize survey information such as sample size, type of survey (telephone survey, interviews, etc.). Attach a survey report that includes the following information. If survey was done regionally, refer to a regional submittal that contains the following information:

- Summary of how the survey was implemented.
- Analysis of the survey results.
- Discussion of the outreach strategies based on the survey results.
- Discussion of planned or future advertising campaigns to influence awareness and behavior changes regarding trash/litter and pesticides.

Place an **X** in the appropriate box below:

☐ Survey report attached

☐ Reference to regional submittal:

C.7.c ► Media Relations

Summarize the media relations effort. Include the following details for each media pitch in the space below, AND/OR refer to a regional report that includes these details:

- Topic and content of pitch
- Medium (TV, radio, print, online)
- Date of publication/broadcast

Summary: (See the Fiscal Year 2009 – 2010 Group Program Annual Report for a summary of media relation efforts conducted countywide and regionally on our behalf.)

C.7.d ► Stormwater Point of Contact

(For FY 09-10 Annual Report only, unless changes made) Provide details of website or phone number used as the point of contact. Report on how the point of contact is publicized and maintained. If any change occurs in this contact, report in a subsequent Annual Report.

Contact Summary: (See the Fiscal Year 2009 – 2010 Group Program Annual Report for a discussion on BASMAA and the Program's development and communication of Stormwater Point of Contacts.) The local stormwater point of contact is promoted on the City website and the phone number for the local contact is written on all stormdrain markers.

C.7.e ► Public Outreach Events

Describe general approach to event selection. Provide a list of outreach materials and giveaways distributed.
 Use the following table for reporting and evaluating public outreach events.

Event Details	Description (messages, audience)	Evaluation of Effectiveness
Bring Back the Native Gardens Tour, May 2, 2010. This event was regional in scope.	See the FY 2009 – 2010 Group Program Annual Report for details on this public outreach event.	See the FY 2009 – 2010 Group Program Annual Report for a detailed evaluation on the effectiveness of this public outreach event.
"Kids Creek Fest" held at Fernandez Park in the City of Pinole on May 8, 2010. Though local, this event was funded by all municipalities.	See the FY 2009 – 2010 Group Program Annual Report for details on this public outreach event.	See the FY 2009 – 2010 Group Program Annual Report for a detailed evaluation on the effectiveness of this public outreach event.
San Ramon Farmers Market	San Ramon Farmers Market runs May through October of each year. Thousands attend from all age ranges. Information about stormwater quality and awareness is available at the City booth. Stormwater staff typically sets up a stormwater specific booth once per year.	Successful event due to the range of dates held, number of attendees, and age range of attendees.
San Ramon Government 101	Educational series for residents of San Ramon that covers various topics related to City operations. The stormwater portion consists of a 20 minute presentation followed up by a Q&A session.	Unique opportunity to give a detailed presentation to a group of 50 residents. The stormwater portion of the program receives high marks for information provided.

San Ramon Fourth of July Celebration	Annual 4th of July celebration in San Ramon Central Park. Information is distributed at the City booth.	Event attendance is in the thousands. Stormwater promotional items such as flashlights, shammies, and seed packets are distributed.
San Ramon Art and Wind Festival	The event is a popular City conducted art and wind festival in Central Park. Thousands attend with all age ranges represented. Mr. Funnelhead attends the event as well. General stormwater information is distributed at the City information booth.	Very successful event due to the amount and age range of attendees. Mr. Funnelhead is very popular with the children attending this event.

C.7.f. ► Watershed Stewardship Collaborative Efforts

Summarize watershed stewardship collaborative efforts and/or refer to a regional report that provides details. Describe the level of effort and support given (e.g., funding only, active participation etc.). State efforts undertaken and the results of these efforts. If this activity is done regionally refer to a regional report.

Evaluate effectiveness by describing the following:

- Efforts undertaken
- Major accomplishments

Summary: (See the Fiscal Year 2009 – 2010 Group Program Annual Report for a detailed report on BASMAA and the Program's encouragement and support of various Watershed Stewardship Collaborative efforts.)

C.7.g. ► Citizen Involvement Events

List the types of events conducted (e.g., creek clean up, storm drain inlet marking, native gardening etc.). Use the following table for reporting and evaluating citizen involvement events.

Event Details	Description	Evaluation of effectiveness
We contributed to Citizen Monitoring conducted countywide. For details on all citizen monitoring events, locations, and dates, see the Contra Costa Monitoring and Assessment Program (CCMAP) report provided in the Fiscal Year 2009 -2010 Group Program Annual Report.	See Group Program Annual Report	See Group Program Annual Report

FY 2009-2010 Annual Report
Permittee Name: City of San Ramon

C.7 – Public Information and Outreach

We helped fund "Kids Creek Fest" held at Fernandez Park in the City of Pinole on May 8, 2010. See the FY 2009 – 2010 Group Program Annual Report for details on this citizen involvement event.	See Group Program Annual Report	See Group Program Annual Report
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C.7.h. ► School-Age Children Outreach

Summarize school-age children outreach programs implemented. A detailed report may be included as an attachment.
 Use the following table for reporting school-age children outreach efforts.

Program Details	Focus & Short Description	Number of Students/Teachers reached	Evaluation of Effectiveness
We supported "Kids for the Bay." See the FY 2009 – 2010 Group Program Annual Report for a detailed review of this outreach.	See Group Program Annual Report	See Group Program Annual Report	See Group Program Annual Report
We supported Mr. Funnelhead. For a detailed summary of all Mr. Funnelhead school assemblies, city/county fair events, and TV advertisements conducted countywide, please refer to the Fiscal Year 2009 – 2010 Group Program Annual Report.	See Group Program Annual Report	See Group Program Annual Report	See Group Program Annual Report
We support "Newspapers in Education." For a detailed description of this program for school-age children, see the FY 2009 – 2010 Group Program Annual Report.	See Group Program Annual Report	See Group Program Annual Report	See Group Program Annual Report

FY 2009-2010 Annual Report
Permittee Name: City of San Ramon

C.7 – Public Information and Outreach

We helped fund "Kids Creek Fest" held at Fernandez Park in the City of Pinole on May 8, 2010. See the FY 2009 – 2010 Group Program Annual Report for details on this citizen involvement event.	See Group Program Annual Report	See Group Program Annual Report	See Group Program Annual Report
Conducted three Boy Scout office visits to the Engineering Department that included a 30 minute presentation and Q&A session regarding stormwater.	The focus of the presentation was watershed awareness and the different types of pollution conveyance to our local creeks.	Approximately 45 students.	We feel that the presentation and Q&A are very effective in educating children about watersheds and stormwater. The majority of the thank you emails mentioned the stormwater presentation as a highlight of the office visit.

Section 8 - Provision C.8 Water Quality Monitoring

C.8 ► Water Quality Monitoring

State below if information is reported in a separate regional report. Municipalities can also describe below any Water Quality Monitoring activities in which they participate directly, e.g. participation in RMP workgroups, fieldwork within their jurisdictions, etc.

Summary: (See the Fiscal Year 2009 – 2010 Group Program Annual Report for a detailed report on BASMAA and the Program's Water Quality Monitoring programs and activities.)

Section 9 – Provision C.9 Pesticides Toxicity Controls

C.9.a ► Adopt an Integrated Pest Management (IPM) Policy or Ordinance

(For FY 09-10 Annual Report only) Attach a copy of your individual IPM ordinance or policy.	<input checked="" type="checkbox"/>	Attached	<input type="checkbox"/>	Not attached, explain below
If Not attached , explain:				

C.9.b ► Implement IPM Policy or Ordinance

Report implementation of IPM BMPs by showing trends in quantities and types of pesticides used, and suggest reasons for increases in use of pesticides that threaten water quality, specifically organophosphorous pesticides, pyrethroids, carbaryl, and fipronil. A separate report can be attached as evidence of your implementation.
Summary: The following pesticides were used in FY 2009/10 (in gallons) Round Up Pro 313.95, TurfPro .75, Pendulum Aqua Cap 5, Reward 9.5, Surflan .04, Ranger Pro .22, Speed Zone .9, Oust .04. Pesticides used in LBS: Merit .5g 14.5, Ronstar G 120, Oxadiazon 43. It is difficult to track an increase in pesticide use due to the Dougherty Valley development process. Thought the FY the City will accept subdivisions within Dougherty Valley causing an increase in maintenance activities and pesticide use. However, it is the practice of the City to use alternate methods, such as hand weeding, whenever possible.

C.9.c ► Train Municipal Employees

Enter the number of employees that applied or used pesticides (including herbicides) within the scope of their duties this reporting year.	50
Enter the number of these employees who received training on your IPM policy and IPM standard operating procedures within the last 3 years.	50
Enter the percentage of municipal employees who apply pesticides who have received training in the IPM policy and IPM standard operating procedures within the last three years.	100%

C.9.d ► Require Contractors to Implement IPM

Did your municipality contract with any pesticide service provider in the reporting year?	<input checked="checked" type="checkbox"/> X	Yes	<input type="checkbox"/>	No
If yes, attach one of the following:				
<input type="checkbox"/>	Contract specifications that require adherence to your IPM policy and standard operating procedures, OR			
<input type="checkbox"/>	Copy(ies) of the contractors' IPM certification(s) or equivalent, OR			
<input type="checkbox"/>	Equivalent documentation.			
If not attached, explain: The City is in the process of developing standard contract language that will require the contractor to adhere to the City's IPM policy. Anticipated implementation will be no later than December 2010.				

C.9.e ► Track and Participate in Relevant Regulatory Processes

Summarize participation efforts, information submitted, and how regulatory actions were affected OR reference a regional report that summarizes regional participation efforts, information submitted, and how regulatory actions were affected.
Summary: <i>(See the Fiscal Year 2009 – 2010 Group Program Annual Report for a detailed summary of all countywide and regional efforts conducted on our behalf to track and participate in relevant pesticide regulatory processes.)</i>

C.9.f ► Interface with County Agricultural Commissioners

Provide a summary of improper pesticide usage reported to County Agricultural Commissioners and follow-up actions to correct violations, if any. A separate report can be attached as your summary.
Summary: <i>(See the Fiscal Year 2009 – 2010 Group Program Annual Report for a report on improper pesticide usage countywide as reported to the Contra Costa County Agricultural Commissioner.)</i>

C.9.h.ii ► Public Outreach: Point of Purchase

Provide a summary of public outreach at point of purchase, and any measurable awareness and behavior changes resulting from outreach (here or in a separate report); **OR** reference a report of a regional effort for public outreach in which your agency participates.

Summary: *(See the Fiscal Year 2009 – 2010 Group Program Annual Report for a report on point of purchase public outreach conducted countywide and regionally on our behalf.)*

C.9.h.vi ► Public Outreach: Pest Control Operators

Provide a summary of public outreach to pest control operators and landscapers and reduced pesticide use (here or in a separate report); **OR** reference a report of a regional effort for outreach to pest control operators and landscapers in which your agency participates.

Summary: *(See the Fiscal Year 2009 – 2010 Group Program Annual Report for a summary of our participation in and contributions towards countywide and regional public outreach to pest control operators and landscapers to reduce pesticide use.)*

Section 10 - Provision C.10 Trash Load Reduction

C.10.a.i ► Short-Term Trash Loading Reduction Plan

(For FY 10-11 Annual Report only) Provide description of actions/tasks initiated/conducted/completed in developing a Short-Term Trash Loading Reduction Plan (due February 1, 2012).

Description:

C.10.a.ii ► Baseline Trash Load and Trash Load Reduction Tracking Method

(For FY 10-11 Annual Report only) Provide description of actions/tasks initiated/conducted/completed to gather trash loading data and develop a Baseline Trash Load and Trash Load Reduction Tracking Method (due February 1, 2012).

Description:

C.10.a.iii ► Minimum Full Trash Capture

(For FY 10-11 Annual Report and Each Annual Report Thereafter) Provide a description of actions/tasks initiated/conducted/completed in implementing Minimum Full Trash Capture Devices (due July 1, 2014) within individual jurisdictions. Include information on Full Trash Capture Devices installed under Bay-area Wide Trash Capture Demonstration Project administered by San Francisco Estuary Partnership.

Description:

C.10.b.iii ► Trash Hot Spot Assessment

(For FY 10-11 Annual Report and Each Annual Report Thereafter) Provide volume of material removed from each Trash Hot Spot cleanup, and the dominant types of trash (e.g., glass, plastics, paper) removed and their sources to the extent possible. Provide required photo documentation.

(MRP Provision C.10.b.ii. states: "The list [i.e., of selected Hot Spots] should include photo documentation (one photo per 50 feet) and initial assessment results for the proposed hot spots". Consistent with this language, most all Contra Costa Permittees submitted the photo documentation and initial assessment information to the San Francisco Bay Water Board with their proposed Hot Spot list on July 1, 2010. The July 1, 2010 submittal compiled all Contra Costa Permittees' information.)

Trash Hot Spot	Cleanup Date	Volume of Material Removed	Dominant Type of Trash	Trash Sources (where possible)
<i>(Please review the Contra Costa Clean Water Program's July 1, 2010 Trash Hot Spot submittal, made on our behalf, to the Executive Officer, which provides our Trash Hot Spot list, cleanup date, volume of material removed, dominant types of trash, and where possible, trash sources.)</i>				

C.10.d ► Summary of Trash Load Reduction Actions

Provide summary of new trash load reduction actions or increased levels of implementation of existing actions that were implemented after adoption of the MRP (control measures and best management practices) including the types of actions and levels of implementation, and the total trash loads and dominant types of trash removed from each type of action.

Suggested trash load reduction actions to track and report may include:

- Anti-litter Campaigns
- Anti-litter/Dumping Enforcement Activities
- Curbside Recycling Programs
- Education and Outreach Efforts
- Free Trash Pickup/Dropoff Days
- County HHW Program Activities
- Improved Trash Bin Management
- Inspection/Maintenance of Storm Drain Outfalls
- Litter Pickup and Control
- Removal of Homeless Encampments
- Solid Waste Recycling Efforts
- Source Controls/Bans/Prohibitions
- Storm Drain Operation and Maintenance
- Storm Drain Signage/Marking
- Street Sweeping Activities
- Trash Removal from Receptacles
- Volunteer Creek Cleanups

Type of Trash Load Reduction Action	Date of First Implementation	Level of Implementation (specify if level was increased after MRP adoption)	Total Trash Load Removed by Action	Dominant Types of Trash Removed by Action
Street Sweeping	unk	Not increased	2,463 cubic yards	Leaves and sediment
Weekly trash pickup	unk	Not increased	99 cubic yards	Plastic bags, food containers, misc litter.

Section 11 - Provision C.11 Mercury Controls

C.11.a.i ► Mercury Recycling Efforts

List below or attach lists of efforts to promote, facilitate, and/or participate in collection and recycling of mercury containing devices and equipment at the consumer level (e.g., thermometers, thermostats, switches, bulbs).

(See the Fiscal Year 2009 – 2010 Group Program Annual Report for a list of mercury collection and recycling efforts conducted countywide and regionally on our behalf.)

C.11.a.ii ► Mercury Collection

Provide an estimate of the mass of mercury collected through these efforts, or provide a reference to a report containing this estimate.

Amount collected: *(See the Fiscal Year 2009 – 2010 Group Program Annual Report for an estimate of the mass of mercury collected countywide and regionally on our behalf.)*

- C.11.b ► Monitor Methylmercury**
- C.11.c ► Pilot Projects to Investigate and Abate Mercury Sources in Drainages**
- C.11.d ► Pilot Projects to Evaluate and Enhance Municipal Sediment Removal and Management Practices**
- C.11.e ► Conduct Pilot Projects to Evaluate On-Site Stormwater Treatment via Retrofit**
- C.11.f ► Diversion of Dry Weather and First Flush Flows to POTWs**
- C.11.g ► Monitor Stormwater Mercury Pollutant Loads and Loads Reduced**
- C.11.h ► Fate and Transport Study of Mercury In Urban Runoff**
- C.11.i ► Development of a Risk Reduction Program Implemented Throughout the Region**
- C.11.j ► Develop Allocation Sharing Scheme with Caltrans**

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below.

Summary: (See the Fiscal Year 2009 – 2010 Group Program Annual Report for a detailed summary of all ongoing and planned mercury investigations, monitoring studies and projects planned countywide and regionally on our behalf.)

Section 12 - Provision C.12 PCBs Controls

C.12.a.i.iii ► Municipal Inspectors Training

(For FY 09-10 Annual Report only) List below or attach description of results of training municipal industrial inspectors to identify, in the course of their existing inspections, PCBs or PCB-containing equipment.

Description: *(See the Fiscal Year 2009 – 2010 Group Program Annual Report for a summary of activities to provide, on our behalf, training for our municipal inspectors to identify PCBs and PCB containing equipment.)*

C.12.a.ii.iii ► Ongoing Training

(For FY 10-11 Annual Report and Each Annual Report Thereafter) List below or attach description of ongoing training development and inspections for PCB identification, including documentation and referral to appropriate regulatory agencies (e.g. county health departments, Department of Toxic Substances Control, California Department of Public Health, and the Water Board) as necessary.

Description:

C.12.b ► Conduct Pilot Projects to Evaluate Managing PCB-Containing Materials and Wastes during Building Demolition and Renovation Activities

C.12.c ► Pilot Projects to Investigate and Abate On-land Locations with Elevated PCB Concentrations

C.12.d ► Conduct Pilot Projects to Evaluate and Enhance Municipal Sediment Removal and Management Practices

C.12.e ► Conduct Pilot Projects to Evaluate On-Site Stormwater Treatment via Retrofit

C.12.f ► Diversion of Dry Weather and First Flush Flows to POTWs

C.12.g ► Monitor Stormwater PCB Pollutant Loads and Loads Reduced

C.12.h ► Fate and Transport Study of PCBs In Urban Runoff

C.12.i ► Development of a Risk Reduction Program Implemented Throughout the Region

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below.

Summary: (See the Fiscal Year 2009 – 2010 Group Program Annual Report for a detailed summary of all PCB investigations, monitoring studies and projects planned countywide and regionally on our behalf.)

Section 13 - Provision C.13 Copper Controls

C.13.a.i and iii ► Legal Authority: Architectural Copper

(For FY 10-11 Annual Report only) Do you have adequate legal authority to prohibit discharge of wastewater to storm drains generated from the installation, cleaning, treating, and washing of the surface of copper architectural features, including copper roofs to storm drains?

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
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If **No**, explain and provide schedule for obtaining authority within 1 year:

C.13.b.i and iii ► Legal Authority: Pools, Spas, and Fountains

(For FY10-11 Annual Report only) Do you have adequate legal authority to prohibit discharges to storm drains from pools, spas, and fountains that contain copper-based chemicals?

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
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If **No**, explain and provide schedule for obtaining authority within 1 year:

C.13.c ► Vehicle Brake Pads

(See the FY 2009 – 2010 Group Program Annual Report for a detailed reporting on our contributions towards and participation in efforts to reduce copper discharges from automobile brake pads to surface waters via urban runoff.)

C.13.d.iii ► Industrial Sources Copper Reduction Results

List below or attach annotated lists or tables from your Industrial and Commercial Site Controls portion of this report, that highlight copper reduction results among the facilities identified as potential users or sources of copper, facilities inspected, and BMPs addressed. For FY 09-10 describe below or highlight in the C.4 Evaluation portion (if provided) of this report the steps taken to revise your program to meet new data tracking and reporting requirements for implementation levels described in C.13.d.ii.

Summary N/A

C.13.e ► Studies to Reduce Copper Pollutant Impact Uncertainties

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities can provide descriptions below.

Summary (See the Fiscal Year 2009 – 2010 Group Program Annual Report on planned studies on our behalf to reduce copper pollutant impact uncertainties.)

Section 14 - Provision C.14 PBDE, Legacy Pesticides and Selenium Controls

C.14.a ► Control Programs for PBDEs, Legacy Pesticides and Selenium Controls

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities can provide descriptions below.

Summary: *(See the Fiscal Year 2009 – 2010 Group Program Annual Report on control programs for PBDEs, legacy pesticides and selenium controls to be conducted countywide and regionally on our behalf.)*

Section 15 - Provision C.15 Exempted and Conditionally Exempted Discharges

C.15.b.iii.(1), C.15.b.iii.(2) ► Planned and Unplanned Discharges of Potable Water

Is your agency a water purveyor?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
If No , skip to C.15.b.vi.(2):				
If Yes , Complete the attached reporting tables or attach your own table with the same information. Describe program highlights below. For FY 09-10 only, describe steps taken to revise your program to meet new monitoring, data tracking and reporting requirements.				
Summary:				

C.15.b.vi.(2) ► Irrigation Water, Landscape Irrigation, and Lawn or Garden Watering

Provide implementation summaries of the required BMPs to promote measures that minimize runoff and pollutant loading from excess irrigation. Generally the categories are: <ul style="list-style-type: none">• Promote conservation programs• Promote outreach for less toxic pest control and landscape management• Promote use of drought tolerant and native vegetation• Promote outreach messages to encourage appropriate watering/irrigation practices• Implement Illicit Discharge Enforcement Response Plan for ongoing, large volume landscape irrigation runoff.
Summary: (See the FY 2009 – 2010 Group Program Annual Report for a detailed review of measures and policies we promote and implement that minimize runoff and pollutant loading from excess irrigation.)

C.15.b.iii.(1) ► Planned Discharges of the Potable Water System										
Site/ Location	Discharge Type	Receiving Waterbody(ies)	Date of Discharge	Duration of Discharge (military time)	Estimated Volume (gallons)	Estimated Flow Rate (gallons/day)	Chlorine Residual (mg/L)	pH (standard units)	Discharge Turbidity ¹ (NTU)	Implemented BMPs & Corrective Actions
N/A										

Notes:
¹ Monitor the receiving water for turbidity if necessary and feasible. Include data in this column if available.

C.15.b.iii.(2) ► Unplanned Discharges of the Potable Water System														
Site/ Location	Discharge Type	Receiving Waterbody(ies)	Date of Discharge	Discharge Duration (military time)	Estimated Volume (gallons)	Estimated Flow Rate (gallons/day)	Chlorine Residual ² (mg/L)	pH ² (standard units)	Discharge Turbidity (Visual) ²	Implemented BMPs & Corrective Actions	Time of discharge discovery	Regulatory Agency Notification Time ³	Inspector arrival time	Responding crew arrival time
N/A														

Notes:

1. This table contains all of the unplanned discharges that occurred in this FY.

2. Monitoring data is only required for 10% of the unplanned discharges. If you monitored more than 10% of your unplanned discharges report all of the data collected.

3. Notification to Water Board staff is required for unplanned discharges where the chlorine residual is >0.05 mg/L and total volume is ≥ 50,000 gallons. Notification to State Office of Emergency Services is required after becoming aware of aquatic impacts as a result of unplanned discharge or when the discharge might endanger or compromise public health and safety.

Request #	Topic	Status	Date Entered	Assigned To	Description
268397	Illegal Dumping	Closed	7/14/2009	McGeary, Kevin	Someone left a base for a basketball hoop in the court on the sidewalk.....it is full of sand and very heavy. Can someone please pick it up as it is blocking the sidewalk
268993	Illegal Dumping	Closed	7/16/2009	McGeary, Kevin	Broadmoor (in front of Cal High) and St. Dennis - please pick up newspapers scattered in this area.
269992	Illegal Dumping	Closed	7/20/2009	Gutierrez, Patrick	Millstream & Rockhampton, there is a lot of glass on the road (immediate right after the Fire Station).
284324	Illegal Dumping	Closed	8/26/2009	McGeary, Kevin	Shopping carts with trash inside have been in the bicycle lane on Westside Dr. for several days. (Approximately 5.) It's impossible for city employees who perform maintenance at Centennial Park to not notice. I reported these carts approximately 2 months ago along with street light outages at Foster on Westside Dr. The carts were pushed onto the lot of Gateway Center several times. Gateway Center maintenance persons moved carts off property and onto Westside Dr. several times. Come on San Ramon, lets get this taken care of. The carts don't belong to any businesses at Gateway Center.
296847	Illegal Dumping	Closed	9/29/2009	McGeary, Kevin	PVC and plumbing stuff is scattered in the intersection at the Alcosta exit off I680 north bound creating a hazard in the roadway. Vehicle turned left off the freeway ramp onto Alcosta Blvd.
302369	Illegal Dumping	Closed	10/13/2009	McGeary, Kevin	200 yds west of Bollinger on Crow Canyon, couch was dumped on the side of the street.
304708	Illegal Dumping	Closed	10/19/2009	McGeary, Kevin	East on Bollinger Canyon Road between Canyon Lakes and Chanterella - there are some bags on the vehicle lanes that are blocking traffic.
306205	Illegal Dumping	Closed	10/21/2009	McGeary, Kevin	Westbound on Alcosta Blvd, right before Davona at the bus stop, there are bottles on the curb or gutter. Please clean up.
327071	Illegal Dumping	Closed	12/21/2009	McGeary, Kevin	18 Crow Canyon Ct. & Old Crow Canyon Rd, someone dumped a cabinet in the street in front of 18 Crow Canyon Ct. (size of a large box)
331041	Illegal Dumping	Closed	1/5/2010	McGeary, Kevin	Two mattresses dumped by the I-680 Fence. One by the outside of the fence one on the inside of the fence.
332612	Illegal Dumping	Closed	1/8/2010	McGeary, Kevin	I was walking the creek in back of Crow Canyon Gardens the other day and noticed a small couch/recliner along the bank. If you walk down the wooden steps to the creek, and keep going straight, you will see it on the bank below. Thanks! Steven
337678	Illegal Dumping	Closed	1/21/2010	McGeary, Kevin	Reported by Sheriff's dispatch. Incident# 154 Map#674B5 - Citizen says that someone has dumped garbage in front of her residence and she would like it removed.

342456	Illegal Dumping	Closed	2/1/2010	McGeary, Kevin	Someone dumped a TV on the north side of Norris Canyon Road, between Bollinger Canyon and the west most city limits. It is next to the East Bay Mud substation. Thanks
352357	Illegal Dumping	Closed	2/21/2010	McGeary, Kevin	There are three couches that were illegally dumped on the sidewalk.
352614	Illegal Dumping	Closed	2/22/2010	McGeary, Kevin	Resident reported that someone had dumped a sofa in front of her home. She had also called the police to ensure that it wasn't obstructing the street. She would like someone to pick it up since it will cost her \$70 to have it picked up and the sofa does not even belong to her.
372638	Illegal Dumping	Closed	4/5/2010	McGeary, Kevin	Tareyton Ave between Pine Valley & Springdale Lane, there is a very large couch and chair that have been dumped in the landscape area across from the homes located on Tareyton Ave. These items have been there for 2 weeks and the resident wants to know why no one had cleaned it up. She did not want to leave any contact information.
387981	Illegal Dumping	Closed	5/6/2010	McGeary, Kevin	5025 Crow Canyon Rd. cross street shoreline Dr. police Dispatch called to let us know that an officer had removed an 8' tarp that was in the street and put it on the sidewalk on Crow Canyon Rd. It is not a hazard or obstruction at this time. Can be picked up during regular business hours.
395251	Illegal Dumping	Closed	5/20/2010	McGeary, Kevin	Our neighbor's kids and friends have been working on a bunch of old cars over the last few months and have turned our nice clean street into an oily mess. There are oil stains all over now and they keep doing burn outs in the street. Is there any ordinance against this type of thing?
403495	Illegal Dumping	Closed	6/8/2010	McGeary, Kevin	Bollinger Canyon Rd & Ascension Dr., abandoned shopping cart in front of the Twin Creeks View sign. Has been there for about a week. Resident would like it removed.
405581	Illegal Dumping	Closed	6/11/2010	McGeary, Kevin	808 Winterside Circle - lots of e-waste (TVs, towers, printers, etc.) on the sidewalk that do not belong to any of the residents on this street. It was garbage pick up day today so perhaps WM was not able to pick it up. Please dispose.
407299	Illegal Dumping	Closed	6/15/2010	McGeary, Kevin	During the night, someone dumped furniture, garbage and misc on the emergency road/lane from Brevensville Dr to San Ramon Valley Blvd. It's quite troubling that people are able to get access to the road to be able to dump garbage. Can you please have staff pickup garbage and check access from both the Blvd and Brevensville to make sure that it is secure and unable to be accessed with non-city vehicles?
411995	Illegal Dumping	Closed	6/23/2010	McGeary, Kevin	There is a huge dumping of materials (like wood chips) on the side of Paddington for more than two weeks. This leads to dirty smell and collection of dirty water. And blocking one side of the road.
415303	Illegal Dumping	Closed	6/30/2010	McGeary, Kevin	North corner of 3400 Crow Canyon Road, please pick up car bumpers dumped on the landscaping area towards the driveway.
288096	Stormwater Management, Illegal Discharge	Closed	9/7/2009	Spedowski, Steven	For the last six (6) years, there has been continuous; i.e., 24 hours/day, water coming from the subject location. I've spoken to the owner, Peter Andrade, regarding this suggesting he has a broken water line. He has done nothing. And, other neighbors have voiced their concern/frustration. The continuous drainage/wet curbside has resulted in stagnant water and algae forming. There are many young children in our court; this potentially creates a health issue. Can you please advise/inform/cite the owners to repair this situation? Appreciate your attention to this matter.
355998	Stormwater Management, Illegal Discharge	Closed	2/28/2010	Spedowski, Steven	The side yard was concreted over on Feb 15th. I know the concrete slab wasn't inspected as it was formed on Sunday the 14th and poured on the 15th which was a holiday for the city. While I personally don't care that the slab wasn't inspected before it was poured, I am annoyed/upset over the fact that they washed all the equipment out and just let all the concrete washout run down to the storm drain and pollute our creeks. While I know there isn't much that can be done now, anything that could be done would be great. Thank you.

City of San Ramon IPM Policy

It is the purpose and intent of this IPM Policy to ensure that the City of San Ramon and all those who apply pesticides to property owned and/or managed by the City utilize integrated pest management (IPM) practices, eliminate or reduce pesticide applications on public-owned and/or City managed property to the maximum extent feasible and as required by State and Regional Stormwater regulation to take all reasonable measures to ensure that pest control activities do not threaten environmental and human health.

The City of San Ramon, in carrying out its pest management operations, shall focus on long term prevention or suppression of pest problems with minimum impact on human health, non-target organisms, and the environment.

The goal of the City is to reduce its use of pesticides and ultimately replace all pesticides with non-toxic methods of controlling pests. The City recognizes that pesticides are potentially hazardous to human health and the environment, and non-pesticide alternatives will be considered over toxic pesticides. The City developed IPM standard operating procedures that ensures the promotion of less toxic methods to control pests.

IPM Standard Operating Procedures for the City of San Ramon

The following are standard operating procedures for the City of San Ramon for IPM related activities within San Ramon's jurisdiction. These procedures include all Municipal Regional Permit (MRP) stormwater requirements under Provision C.9, Pesticides Toxicity Control. The City of San Ramon and the Contra Costa Clean Water Program work in conjunction to track and participation in regulatory processes, interface with county agricultural commissioners, and conduct public outreach. For guidelines regarding San Ramon's IPM program please refer to the City of San Ramon IPM Policy. The staff person or IPM Coordinator responsible for implementing, overseeing, reviewing and updating, and reporting the IPM program is Steven Spedowfski and their number is 925-973-2653.

IPM Standard Operating Procedures

Pesticide Use

Pesticide use within the City of San Ramon is determined by a risk assessment of each pest situation. Each risk assessment includes analysis of what pest is causing the damage (e.g., weed, insect, rodent, etc.), use of non-chemical pest control methods, monitoring of control of pests through non-chemical methods, then application of pesticides as a last resort. Pesticides used are pre-approved by the City and selected based on risk assessment of the human health and environmental effects of the chemical selected.

Pesticide Applicators

All IPM providers have IPM training and certification as required by the MRP. All IPM contractors have IPM language in their contracts as required by the MRP. All IPM providers are required to follow standard operating procedures.

IPM Training

Pesticide applicators will be trained in IPM. IPM training may include local, countywide, or regional efforts. All staff associated with planning, design, construction, and maintenance of buildings and landscaping shall receive an orientation to these standards operating procedures and their roles and responsibilities in implementing IPM within their work duties.

IPM Outreach

Pesticide application information will be provided to the public upon request. Public outreach for IPM includes point of purchase outreach and contractor outreach by the Bay Area Stormwater Management Agencies Association (BASMAA) as required by the MRP.